

In our Certificate 3 class this term we are writing reports.

For our first report we did a survey of ELS students about some of the services at ELS.

First of all we created a survey about ELS. Then we each went to a different class and asked the students to do the survey. After that we added up all the results and had a class discussion, analysing the results together. Finally we wrote the report as a class.

One of the things we learnt was how to make a pie chart, graph or table in Excel and put it in our Word document. When we had learnt how to do this we could present the data from the survey both in numbers and in graphic form.

You can read our report here – we hope you find it interesting.

Class 305 and Judy Perkins

August 2013



Survey of ELS students

August 2013

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- Recommendations
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Introduction

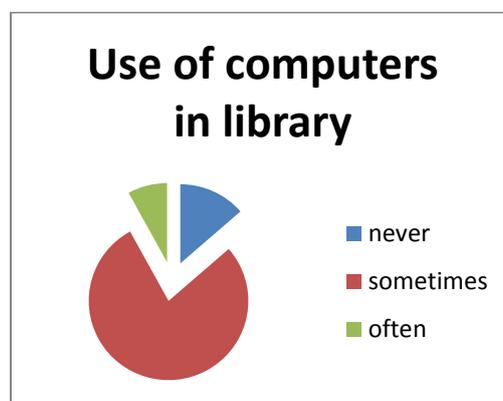
Students in class 305 in term 3 2013 surveyed about 133 students, mostly in certificates 2 and 3 at ELS to find out how students use the services at ELS. The survey consisted of 10 questions.

1. How often do you use the computers in the library?
2. How often do you do your homework?
3. How often do you use the library?
4. How often do you borrow books / CDs from the library?
5. Do you go to the "Umbrella Chat" in the library?
6. How often do you go on excursions?
7. Would you like to do the Pathways Program?
8. How often do you see a Counsellor?
9. Would you like to study online?
10. How often do you come to class on time?

Results of survey

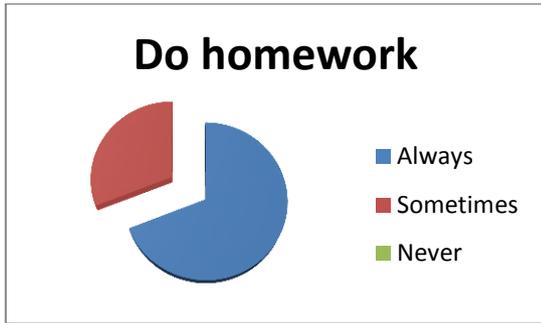
1. How often do you use the computers in the library?

Often 10	Sometimes 98	Never 17
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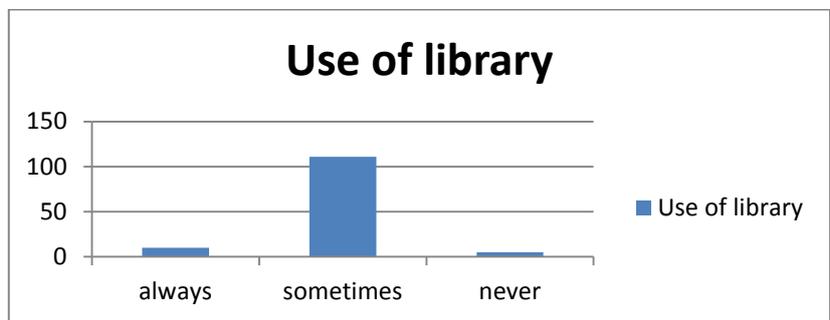
2. How often do you do your homework?

Always 88	Sometimes 39	Never 0
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3. How often do you use the library?

Often 10	Sometimes 111	Never 5
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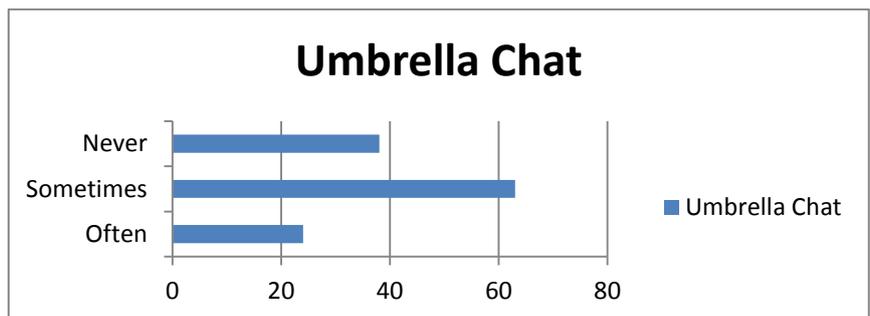
4. How often do you borrow books / CDs from the library?

Every week 12	Sometimes 87	Never 24
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Borrowing from library	Number of students
Every week	12
Sometimes	87
Never	24

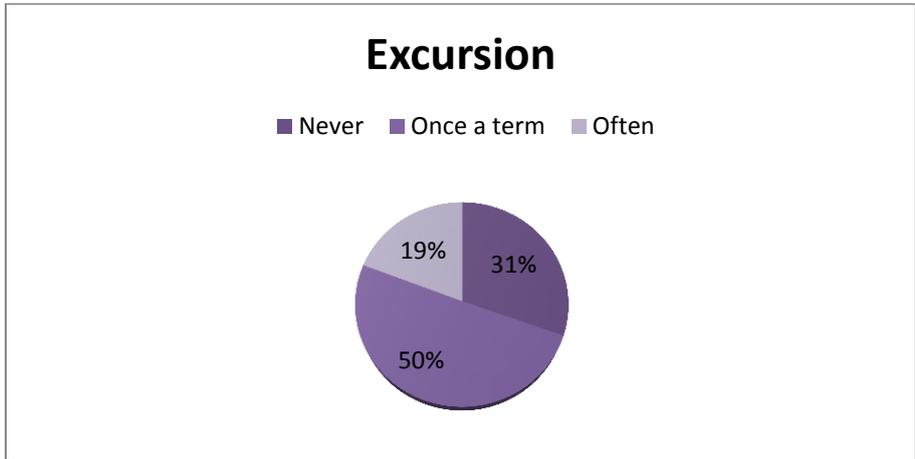
5. Do you go to the "Umbrella Chat" in the library?

Often 7	Sometimes 22	Never 98
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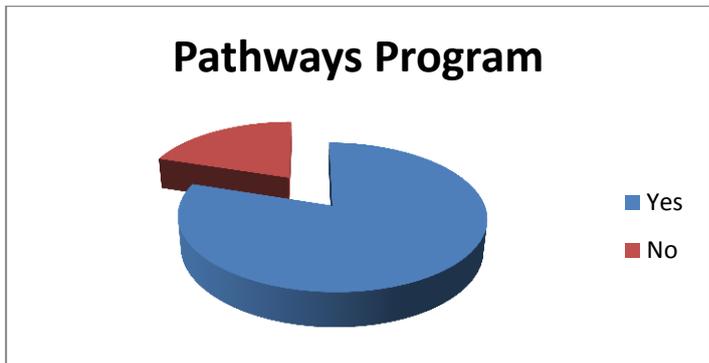
6. How often do you go on excursions?

Often 24	Once a term 63	Never 38
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7. Would you like to do the Pathways Program?

Yes 100	No 25
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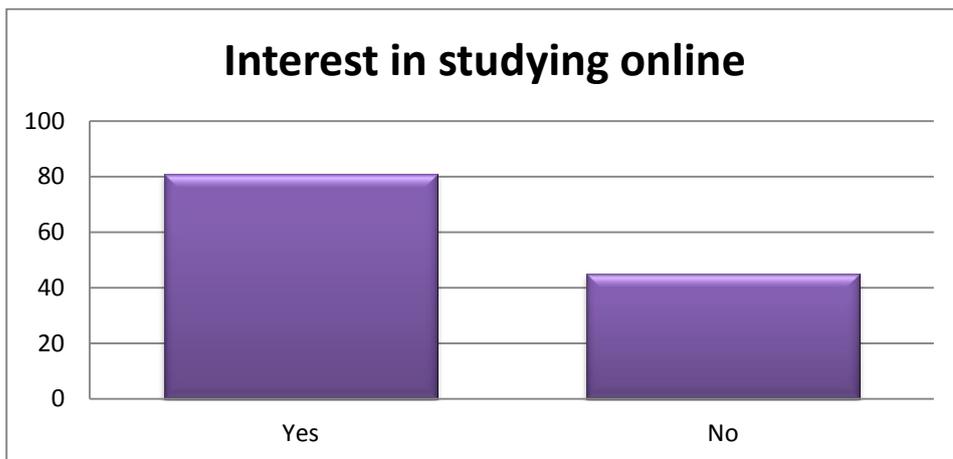
8. How often do you see a Counsellor?

Often 2	Sometimes 72	Never 48
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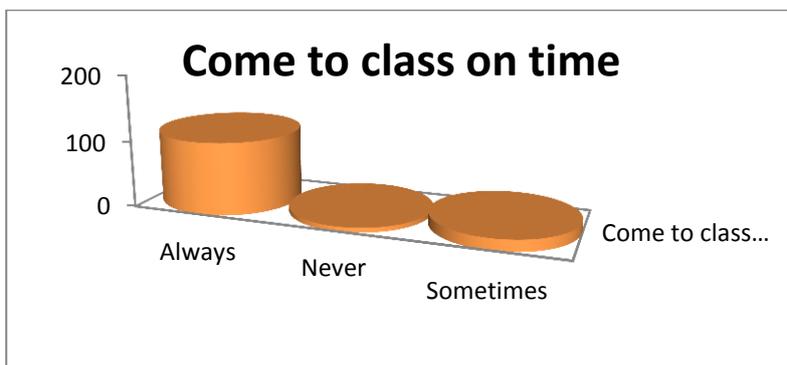
9. Would you like to study online?

Yes 81	No 45
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10. How often do you come to class on time?

Always 109	Sometimes 17	Never 7
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Analysis of results

Not many students use the computers in the library very regularly. This may be because

- they have to leave straight after class to pick up children, go to work, etc.
- they can't come in to the library on the days they don't have classes because they have other commitments
- they are not confident to use the computers without a teacher
- they are not interested in using computers
- they have a computer at home.

Most students use the library and borrow books and CDs from the library. This will have a positive effect on their learning.

All students do homework. This demonstrates a good attitude to learning and positive motivation to learn.

The majority of students would like to do a Pathways course. This demonstrates that most students are keen to reach their work and study goals.

Many students never see a Counsellor. There are a few possible reasons for this:

- They don't have any problems so they don't need to see a Counsellor.
- Because they know their teacher very well, they speak to their teacher about their problems and the teacher helps them.

Many students are interested in online study as they can do it anywhere at any time that is convenient.

Very few students use the library a lot and a lot of students never use Umbrella Chat. This may be because

- they don't have enough time during the day because the lunch break is very short and students often have to wait to use the microwaves to heat up their lunch
- they don't know about Umbrella Chat.

Recommendations

1. Teachers should encourage students to borrow resources from the library. They should find out the level of their students and recommend good resources.
2. Teachers should inform all students about Umbrella Chat at the start of term.
3. Umbrella Chat could be at a more convenient time when students do not have to rush back to class.
4. Teachers should encourage students to come in on their day off to use the library, use the computers and go to Umbrella Chat.
5. ELS should provide some opportunities for online learning as it is an excellent option for some people.
6. Teachers should make sure that students have the skills for online learning.
7. Students should have information about the Pathways courses at the start of their time at ELS so that they can plan their learning.

Conclusion

This report is for ELS students, teachers and managers. We hope that it will be interesting and useful and that some of the recommendations will be followed.